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Terms & Conditions *(continued)*

These expenses will be fully refunded to you in case a (sales) arrangement will be concluded. We and/or our Agent(s) endeavour to make our sales details accurate and reliable but they should never be relied on as statements or representations of fact and they do not constitute any part of an offer or contract. (Digital) photographs or video tapes or clips provided by us or appearing on our friesians4all websites and (attached to) our documentation or sales literature only show certain parts and aspects of the Friesian horse at the time when the photographs or video tapes or clips were taken. Certain aspects may have changed since the photographs or video tapes or clips were taken and it should not be assumed that the Friesian horse remains precisely as displayed in the photographs or video tapes or clips. Furthermore, no assumptions should be made in respect of parts of the Friesian horse which are not shown in the photographs or video tapes or clips. The initial seller(s) of (a) Friesian horse(s) do(es) not make any representation or give any warranty in relation to the Friesian horse(s) and We and/or our Agent(s) have no authority to do so on behalf of the seller(s). If instructed by us on your behalf, We will not accept any responsibility and/or liability for any omission, fault, oversight, negligence and/or other error(s) made by a veterinary surgeon or other equestrian professional during his/her examination or assessment of a Friesian horse. Any information given by us in the sales details of the friesians4all Web sites or otherwise is given without any responsibility on our part. Full responsibility and payment for shipping, transport and/or import procedures of (a) Friesian horse(s) are for sole risk and responsibility of the buyer. We strongly recommend that all the information which We provide about one or more Friesian horses is verified by yourself or your advisers.

Please contact us before viewing the Friesian horse(s). If there is any point of particular importance to you we will be pleased to provide additional information or to make further inquiries. We will also confirm that the Friesian horse(s) remain available. This is particularly important if you are contemplating travelling some distance to view the horse(s). Any orders for transport cancelled within one week of the flight departure date may be subject to cancellation fees imposed by the carriers. You will remain liable for any costs so incurred. Payment in full must be made before any travel is undertaken. No fixed bookings will be made until such payment is made. We will not accept any responsibility for higher costs or damages resulting from delays, late arrivals or cancellations caused or due to matters beyond our control such as, but not limited to, technical defects or industrial action and you remain liable for any additional costs so incurred. We do not accept any responsibility for damage or loss to persons or objects connected with the transport. Goods, here defined as goods other than (a) Friesian horse(s), hereafter called "Goods" and paid in full by good funds will be dispatched within 24 hours, subject to availability. If Goods are unavailable we will contact you to notify soonest available date. Goods may be returned within 5 days unused and unsoiled for full refund or exchanged, less postage and packing. Any Goods made to measure from information or sizes provided by you are non returnable.

We reserve the right to alter prices of the Goods and/or any of our other services under circumstances beyond our control. We are very happy to help and advise you although we cannot be held responsible for the decision when choosing a size of the Goods. Unless explicitly agreed upon by you and us in writing, all our business dealings will be subject to Dutch Law. Any disputes between you and us that can not be resolved by mutual agreement, will be brought to the Kantongerecht in Groningen, Nederland. You and us agree only this Court will be appointed to handle the case and any verdict made by this Court will be irrevocable and conclusive for both parties and to which no appeal will be possible and no objection can be made. Please read the following policy to understand how your personal information will be treated. This policy may change from time to time in order to address new issues and reflect changes on our Web sites, so please check back periodically. By using this service after We post changes, you indicate your acceptance to those changes. Your privacy is important to us. To better protect your privacy We provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, We make it available on our homepage and at every point where personally identifiable information may be requested. This notice applies to all information collected or submitted on our Web sites. The types of personal information collected at these pages are: Name and E-mail address. We use return e-mail addresses to answer the e-mail we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

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